

Terminal Fees - Rarotonga International Export Cargo

Fees are effective from **January 01, 2024** and are subject to change with a minimum of seven days' notice. All fees are in New Zealand Dollar, exclusive of VAT and subject to a VAT of 15% where applicable. ^{1,2,3}

Terminal Handling Fees

Facility Fee	\$0.05 per kg
Applies to all AWB's.	Min. fee of \$34.00 per AWB
Loose Cargo Handling Fee	\$0.08 per kg
Applies to AWB's presented loose.	Min. fee of \$7.50 per AWB
Security Screening Fee	\$2.50 per piece

Additional Handling Fees

Storage Valuable Cargo Fee	\$0.56 per kg
Applies to all valuable cargo AWB's that are delivered to the cargo terminal >90 minutes prior to the scheduled aircraft departure time. If the cargo is delivered <90 minutes from the scheduled departure time, there is no cost.	Min. fee of \$70.00 per AWB

Dangerous Goods Handling Fee	\$72.00 per AWB for certified agents
Applies to dangerous goods (Class 1-8) AWB's that require checking and documentation. This will be applied for the first check and again for each recheck (if required).	\$96.00 per AWB for uncertified agents
Customised Handling Fee	Pricing on request
Provision of services not specified in this rate card or handling of non-standard AWB's.	
AVI Handling Fee	\$42.00 per AWB
Applies to AVI AWB's that require checking and documentation.	
Acceptance Outside of Published Acceptance Hours	\$69.00 per AWB
Subject to prior arrangement.	

¹ Dangerous Good (DG) consignments must be presented 24 hours prior to STD. DG fees for 086 and 618 AWB's are invoiced to Issuing Agent terminal fees account. For other airlines please refer to applicable carrier instructions. Note: kg fees are based on AWB Gross weight. All terminal fees are payable by the IATA issuing agent on the AWB and invoiced to terminal fees account. For retail customers, payment can be made by EFTPOS or credit card (Visa, Mastercard, American Express). Cash and Cheques are not accepted. ² Any dispute, action, claim, loss, damage, or expense sought by the Customer whatsoever in connection with the invoice (or howsoever related to the services provided by Air New Zealand) shall be extinguished unless written notification of the same is provided to Air New Zealand within ninety (90) days of the date of the relevant invoice. The Customer agrees that the terms and conditions of this document are to be the sole and exclusive terms and conditions applicable to Air New Zealand providing the services to the Customer and the Customer irrevocably agrees to be bound by these terms and conditions. ³Applicable to items requiring Hazardous Substances and New Organisms (HSNO) special handling within the cargo terminal's DG facility.

Terminal Fees - Rarotonga International Import Cargo

Fees are effective from **January 01, 2024** and are subject to change with a minimum of seven days' notice. All fees are in New Zealand Dollar, are exclusive of VAT and subject to a VAT of 15% where applicable.^{1,2,3}

Terminal Handling Fees

Facility Fee	\$0.05 per kg
Applies to all AWB's.	Min. fee of \$34.00 per AWB
Loose Cargo Handling Fee	\$0.08 per kg
Applies to AWB's presented loose.	Min. fee of \$7.50 per AWB

Additional Handling Fees

General Storage Fee	\$0.315 per kg per day
For cargo held >96 hours from the time of notification sent. Fees do not apply on the weekend of arrival (if applicable) or on public holidays.	Min. fee of \$34.50 per AWB (per 24 hours or part thereof)
Chiller or Valuable Storage Fee	\$0.42 per kg per day
For valuable cargo or cargo held within the chiller > 24 hours from the time of notification sent. Fees do not apply on the weekend or arrival (if applicable or on public holidays).	Min fee of \$43.00 per AWB (per 24 hours or part thereof)

AVI Handling Fee	
Applies to cat and dogs that require checking and documentation.	\$42.00 per AWB
Cargo Delivery Outside of Published Delivery Hours	
Delivery of AWB's outside of the published terminal delivery hours. Subject to prior arrangement.	\$69.00 per AWB
Customised Handling Fee	
Provision of services not specified in our published rate card or handling of non-standard shipment.	Pricing on request and by agreement only.

¹ Dangerous Good (DG) consignments must be presented 24 hours prior to STD. DG fees for 086 and 618 AWB's are invoiced to Issuing Agent terminal fees account. For other airlines please refer to applicable carrier instructions. Note: kg fees are based on AWB Gross weight. All terminal fees are payable by the IATA issuing agent on the AWB and invoiced to terminal fees account. For retail customers, payment can be made by EFTPOS or credit card (Visa, Mastercard, American Express). Cash and Cheques are not accepted. ² Any dispute, action, claim, loss, damage, or expense sought by the Customer whatsoever in connection with the invoice (or howsoever related to the services provided by Air New Zealand) shall be extinguished unless written notification of the same is provided to Air New Zealand within ninety (90) days of the date of the relevant invoice. The Customer agrees that the terms and conditions of this document are to be the sole and exclusive terms and conditions applicable to Air New Zealand providing the services to the Customer and the Customer irrevocably agrees to be bound by these terms and conditions. ³Applicable to items requiring Hazardous Substances and New Organisms (HSNO) special handling within the cargo terminal's DG facility.

Acceptance Windows - Rarotonga

From	Will accept flights up to STD
08:00	10:00 (same day)
10:01	Next day
DG Shipments	Must be presented 24 hours prior to STD

Operating Hours & Contact List - Rarotonga

Air New Zealand Cargo is available outside of these published hours, with prior arrangement. Additional fees will apply.

Rarotonga International Cargo Terminal

Airport Services Rd, Avarua District, Rarotonga

Phone

+682 26306

Email

(first escalation)

(second escalation)

CargoOperationsRAR@airnz.co.nz

Opening Hours

General

CargoOperationsRARTeamLeaders@airnz.co.nz

08:00 - 16:00 (Mon - Friday)