

## **Think Privacy & do the right thing - SCRIPT**

**May 2018**

Kia ora and welcome to our Privacy Centre. We recognise you own your personal information and want to be as transparent with you as possible about how we handle your information when you interact with us. We update our Privacy Centre on a regular basis and in line with global laws and best practices related to privacy.

Here, you can find out everything you need to know about what personal information we **collect, use** and **share** about you, and **how** we protect it. We have also made it easier for you to **engage** with us and have greater **control** over your personal information.

As an international airline, we need to collect personal information about our customers and passengers. We try to collect this directly from you as much as possible, but may also collect information through some of our trusted third parties. We want to give you the best possible experience we can provide and need to collect and use some of your information to provide you the travel experiences, products and services you request from us.

We know that you will only entrust us with your personal information if you believe we look after it responsibly. We work hard to **think privacy & do the right thing**. That's **our privacy commitment** to you wherever you are in the world.

Throughout the Privacy Centre, you can refer to the **ask us section** at any time to get more information, raise your concerns, make a request or provide feedback.

Thank you