



## ISSUE 5090

- **Tasman Schedule Update**

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### Tasman Schedule Update

Air New Zealand wishes to advise of a new Tasman schedule in anticipation of an announcement of a two-way safe travel zone between New Zealand and Australia. The changes have been made to limit customer disrupt and to provide certainty to customers where possible. If the New Zealand Government does not announce a two-way safe travel zone the schedule will be adjusted further.



#### Travel between 29 March-11 April 2021

The following amendments will be made to the schedule:

- Additional quarantine-free (green) flights from Auckland-Sydney, Melbourne and Brisbane.
  - Additional quarantine (teal) flights from Sydney/Melbourne-Brisbane-Auckland.
- Please note:** Only travellers who have spent 14 days in Australia can travel on these flights.

#### Travel between 12-18 April 2021

The following amendments will be made to the schedule:

- NZ700 series flights (red) between New Zealand and Australia will be cancelled – \*please see options available for your customers below.
  - Additional quarantine-free (green) flights from Auckland-Sydney to Melbourne and Brisbane.
  - Two new Christchurch-Melbourne quarantine-free (green) flights will be operated by a 787-9 Dreamliner, new long-term Premium Economy and Business Premier fares are now available for sale.
  - Additional quarantine (teal) flights from Sydney/Melbourne/Brisbane-Auckland.
  - Quarantine (teal) flights from Australia – New Zealand will be amended from NZ800 series to NZ100 series and flight times and aircraft types will change.
- Please note:** Only travellers who have spent 14 days in Australia or New Zealand can travel on these flights.

- You will see additional flights in the schedule; however, these are not available for sale at this stage.

**Travel from 19 April-30 October 2021:**

Air New Zealand will be ramping up flights between Auckland, Wellington, Christchurch, and Queenstown to all of our Australian ports, initially operating 65% pre-COVID-19 capacity. Please note that Auckland-Hobart will not be available for sale until a two-way safe travel zone has been announced.

The Tasman schedule will operate as outlined below with flights available for sale and available in the GDS from today, 26 March 2021.

<b>From Auckland to:</b>	<b>Travel commences:</b>	<b>Frequency:</b>
Brisbane	^	1-2 flights per day
Melbourne	^	1-3 flights per day
Sydney	^	3-5 flights per day
Perth*	21 April 2021	6-7 flights per week
Gold Coast	19 April 2021	6-7 flights per week
Adelaide	5 May 2021	3-4 flights per week
Sunshine Coast	28 June 2021	3 flights per week
Cairns	29 June 2021	3 flights per week
^Auckland-Sydney/Melbourne/Brisbane services are currently operational. *Auckland-Perth is subject to the borders being open to New Zealand.		
<b>From Wellington to:</b>	<b>Travel commences:</b>	<b>Frequency:</b>
Brisbane	12 April 2021	3-5 flights per week
Melbourne	12 April 2021	4-6 flights per week
Sydney	12 April 2021	6-10 flights per week
<b>From Christchurch to:</b>	<b>Travel commences:</b>	<b>Frequency:</b>
Brisbane	12 April 2021	5-7 flights per week
Melbourne	30 March 2021	2 flights between 30 Mar-10 Apr
		6-7 flights per week from 12 Apr
Sydney	12 April 2021	7-11 flights per week
Gold Coast	24 April 2021	1-3 flights per week
<b>From Queenstown to:</b>	<b>Travel commences:</b>	<b>Frequency:</b>
Melbourne	13 April 2021	3-5 flights per week
Sydney	13 April 2021	4-7 flights per week
Brisbane	2 May 2021	3 flights per week – seasonal services

**Please note:** Additional capacity is subject to government and regulatory approval.

\*From 12 April 2021 quarantine (red - NZ700 & 800-859 series) flights will no longer operate between New Zealand and Australia. All customers with existing bookings will be cancelled (UN'd) and customers who are

not eligible for travel on quarantine-free flights will be required to find alternative travel plans. Customers can hold their ticket in credit **or** have a refund as found in the [Customer Flexibility Guide](#). Customers who are eligible to travel on quarantine-free flights must be rebooked to next best available flight.

Schedule changes will be updated and progressively rolled out to the GDS in the coming days, please check your queues, and advise customers of any cancellations.

Air New Zealand will work with MIQ on these changes to ensure vouchers are updated to the new flight as per the schedule change. Customers will need to check the [MIQ system](#) closer to their new flight departure to download an updated voucher.

Customers affected by these cancellations have options as per the COVID-19 [Customer Flexibility Guide](#). If your customer wishes to make a further date change, a new MIQ space will need to be secured from MIQ availability directly, before changing the date of travel.

**Please note, the following applies for travel from 12 April 2021:**

- The full Seats to Suit product offering will be available, marking the return of works~~deluxe~~. To learn more about Seats to Suit complete our online training module [here](#).
- Unaccompanied Minor travel remains unavailable for international travel.
- The airport experience may change – please visit departing and arriving airport websites for the most up to date information.

Air New Zealand thanks you for your continued support.

