



ISSUE 5085

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Clarification on what flights to book for travel from Australia to New Zealand



Air New Zealand wishes to advise agents that NZ860-899 series flights from

Sydney/Melbourne/Brisbane to New Zealand are for travellers who have spent 14 days or more in Australia only, this is due to the following requirement of the Australian Government for crew segregation.

- Crew who operate quarantine free flights between New Zealand and Australia are not permitted to operate any other international routes and are not permitted to mix with passengers who have not been in Australia for 14 days or more.

If you are selling other airline travel inbound into Australia for transit purposes e.g. DOH-SYD, these customers must only connect on to NZ700 or NZ800-859 series flights.

See below for a guide to the Tasman schedule for travel to 18 April 2021:

Quarantine-free (green) flights			
Auckland-Sydney	3 flights per week	Thu, Sat + Sun	NZ100 series flights
Auckland-Melbourne	3 flights per week	Tue, Sat + Sun	
Auckland-Brisbane	3 flights per week	Mon, Wed + Fri	
Quarantine (teal) flights, passengers travel must originate in Australia			
Sydney-Auckland	3 flights per week	Tue, Sat + Sun	NZ860-899 series flights
Melbourne-Auckland	3 flights per week	Tue, Sat + Sun	

Brisbane-Auckland	3 flights per week	Wed, Fri + Sun	
Quarantine (red) flights, international connecting passengers permitted			
Auckland-Sydney-Auckland	2 flights per week	Mon + Thu	NZ700 series flights
Auckland-Melbourne-Auckland	2 flights per week	Mon + Thu	
Auckland-Brisbane-Auckland	1 flight per week	Thu	
Auckland-Perth*	1 flight per week	Thu	
Perth-Auckland*	1 flight per week	Wed	NZ800-859 series flights

***Please note:**

- The weekly flight from Auckland-Perth is available for international customers commencing their journey outside of New Zealand via Auckland e.g. LAX-AKL-PER only.
- Customers starting their journey in New Zealand are unable to book travel on this flight, we recommend that passengers travelling from New Zealand enter Perth via Melbourne, Brisbane, or Sydney. Please check the Western Australia Government advice on travel from New Zealand.
- Customers departing from Perth (to New Zealand or beyond e.g. PER-AKL-LAX) are permitted to travel on the non-stop Perth-Auckland flight between 28 March-18 April 2021.

Update – Travel to Japan



Effective from 19 March 2021, all passengers, including Japanese nationals and citizens are required to present written or electronic proof of a negative COVID-19 test, conducted within 72 hours of departure to Japan. The negative test result must also include the following:

- Passengers name, passport number, nationality, date of birth and sex
- One of the following testing methods:
Real Time RT (PCR), LAMP, TMA, TRC, Smart AMP, NEAR, Next Generation Sequence or Quantitative Antigen Test (CLEIA)
Note: Qualitative antigen tests are NOT acceptable
- Specimen collection date and test result date
- Name of medical institution/testing clinic or doctor's practice and its physical address
- Signature by doctor and imprint of seal/stamp
- The results must be in English
- Mobile text messages will not be accepted
- Testing clinics may not provide all of this data, therefore the Japanese Government have provided a [Certificate of Testing for COVID-19 form](#) outlining the prescribed format.

Please note, the above is in addition to the following requirements already in place:

- All passengers travelling to Japan must complete an electronic [COVID-19 questionnaire](#) prior to departure. Once the form is successfully completed, a QR code will be issued
- All passengers will undergo a COVID-19 PCR test on arrival in Japan
- All Japanese nationals and foreign nationals with the status of residence are also required to pledge to refrain from using public transportation for 14 days, and to be in quarantine at home or other designated area for 14 days, retain the location data, and provide it to the health centres or other institutions, if requested. Passengers are required to sign and submit this 'Written Pledge' when entering Japan.

The following travellers are permitted to enter Japan:

- All Japanese nationals and citizens and Special Permanent Resident Card holders
- Foreign nationals holding a valid visa for entry to Japan, issued on or after 3 April 2020
- Foreign nationals holding a valid visa issued in New Zealand or Australia or Taiwan Kaohsiung by a Japanese authority e.g. embassy can enter Japan regardless of the date of issue
Note: Foreign nationals holding a EX-R category visa (notated in the remarks section of the visa), are no longer permitted to travel to Japan, regardless of the date of visa issuance
- Re-entry permit holders with a valid residence card or re-entry permit (including minashi special re-entry permits)
- Japanese Government Scholarship Students holding a letter issued by the Japanese Embassy
- Returning diplomats or officials who meet the following conditions:
 - Departed Japan on or before 2 April 2020 (check departure stamp)
 - Holds Diplomatic/Official passport
 - Holds Diplomatic/Official visas
 - Holds valid Re-entry permit
 - Letter of Confirmation

International transit via Narita

Foreign nationals are permitted to transit via Narita, provided they meet the following conditions:

- Passengers must hold a confirmed, same day connection on another airline
- All entry and health requirements for their next destination are met, prior to check-in for their flight to Japan
- Transit passengers must remain airside and proceed directly to the transit security point
- Transits between Tokyo's Narita (NRT) and Haneda (HND) airports are not permitted.

Please note that additional requirements may apply for foreign nationals arriving in Japan from restricted countries.

Please visit Japan's [Ministry of Foreign Affairs](#) website for the latest information, including countries valid for a visa and full entry and quarantine requirements.

We recommend Travel Agents refer to the [IATA website](#) (powered by Timatic) and also to the COVID-19 Government website for any country that a customer travels to/from or via for the latest travel advice.

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