

From: !NZ Marketing
Sent: Tuesday, 8 May 2018 2:13 PM
Subject: WTPS 4297: Update #9 – Global Rolls-Royce engine issue / Air New Zealand announces additional jet services between Dunedin and Auckland



ISSUE 4297

- **Update #9 – Global Rolls-Royce engine issue**
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Update #9 – Global Rolls-Royce engine issue

Due to the global requirement for further, earlier than scheduled maintenance checks on some Rolls-Royce Trent 1000 engines, which includes some engines in Air New Zealand’s 787-9 Dreamliner fleet, Air New Zealand advises of further amendments to our schedule as listed below:



Date	Route	Flight Number	New Timing		Original Timing	
			Depart	Arrive	Depart	Arrive
20 May & 10 Jun	AKLHKG	was NZ87	next day 0115	850	2355	710
		now NZ89				

Further to the above please continue to check your queues and [789 disrupt agent page](#) for various flight number changes due to a change in aircraft type.

We anticipate that the GDS will start to update from 4pm today and will appear as a normal schedule change once this change has been made.

Please visit the [Air New Zealand 789 disrupt agent page](#) for more information on:

- Affected flights that have already been advised
- Customer flexibility options
- Rebooking options for destinations beyond the gateway
- Ticketing process for reissues
- Accommodation assistance

Thank you for your support over this period in helping us to ensure our customers get to their destinations with as minimal disruption as possible.

Air New Zealand announces additional jet services between Dunedin and Auckland

Air New Zealand will operate five additional return A320 services between Dunedin and Auckland per week from October, adding around 70,000 seats annually to the route and upping seat capacity by close to 25 percent.



The new flights are timed to help Dunedin business travellers get more out of their day in Auckland, as well as enable connections via Auckland to Air New Zealand's international destinations including Brisbane, Melbourne, Sydney, Perth and Fiji.

The Dunedin jet schedule from 29 October 2018 is as follows*:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Departure time ex Dunedin	0600 0955 1450 1805	0600 0955 1450 1805	0955 1450 1805	0600 0955 1450 1805	0600 0955 1450 1805	0600 0955 1450	0900 1110 1450 1805
Departure time ex Auckland	0730 1225 1705 2000	0730 1225 1705	0730 1225 1705 2000	0730 1225 1705 2000	0730 1225 1705 2000	0730 1225 1415	0845 1225 1705 2000

*Timings subject to operational approval

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